

Frequently Asked Questions (FAQ)

Dual Camera Proctoring – End Term Examination (ETE)

1. What is Dual Camera Proctoring?

Dual Camera Proctoring is an additional security measure introduced to help ensure a fair and secure examination environment for all learners.

You will continue to take your examination on your **laptop/desktop**, while your **smart mobile phone** will act as a secondary camera during the examination.

2. Is Dual Camera Proctoring mandatory?

Yes.

From **9 July 2026 onwards**, the use of Dual Camera Proctoring is **mandatory** for appearing in your End Term Examination.

3. Why has this been introduced during the ongoing examination cycle?

The University continually reviews and strengthens examination security measures to protect the integrity and credibility of its examinations. Dual Camera Proctoring has been introduced as an additional security measure to ensure a fair examination experience for all learners.

4. What devices do I need?

You will require:

- Laptop/Desktop with webcam and microphone
- Smart mobile phone with a working camera
- Stable internet connection on both devices
- Fully charged smart mobile phone (or charger connected)

5. Do I need two internet connections?

No.

Your laptop and smart mobile phone may use the same internet connection (for example, the same Wi-Fi network) or separate internet connections, provided both devices remain connected throughout the examination.

6. I live in a PG, hostel or shared accommodation. Can I still appear for the examination?

Yes.

We understand that some learners may be staying in shared accommodation.

Please make reasonable efforts to identify a **quiet location with minimal disturbance** where you can complete the Dual Camera Proctoring setup and appear for your examination.

7. My room is small. Do I have to place my phone exactly 3 metres (10 feet) away?

No.

The recommended distance is a guideline to achieve an appropriate field of view.

Please follow the on-screen guidance and position your smart mobile phone so that it clearly captures:

- You
- Your laptop/desktop
- Keyboard
- Hands
- Desk
- Immediate surroundings

8. What if my smart mobile phone battery runs low?

Please ensure your smart mobile phone is fully charged before your examination begins.

Keeping it connected to a charger during the examination is recommended.

9. Can I hold my smart mobile phone during the examination?

No.

Your smart mobile phone should remain in a stable position throughout the examination.

10. What happens if my mobile camera disconnects?

Reconnect it immediately by following the on-screen instructions.

If you continue to experience technical issues, please contact Student Support immediately.

11. What if the QR Code does not scan?

Please try the following:

- Increase your laptop screen brightness.

- Clean your smart mobile phone camera lens.
- Hold your phone steady while scanning.
- Point the phone camera away from the QR code and then bring it back to point at the QR Code and retry scanning the QR Code.

12. What if I accidentally deny camera permissions?

You can enable the required permissions from your phone settings and restart the setup process.

13. Do I need to complete the Mock Test?

Yes.

Students are strongly encouraged to complete the Mock Test before their scheduled examination.

This helps you:

- Verify device compatibility
- Check camera positioning
- Familiarise yourself with the setup process
- Reduce the likelihood of technical issues during the actual examination

14. Is the Mock Test my actual examination?

No.

The Mock Test is only for verifying your device setup and Dual Camera Proctoring configuration.

15. Will the Mock Test be evaluated?

No.

The Mock Test is only intended to verify that your devices and setup are working correctly.

16. Will my privacy be protected?

Yes.

Dual Camera Proctoring is used solely for maintaining the integrity and security of the examination process. The University handles examination data in accordance with applicable policies and procedures.

17. Can I use any smart mobile phone?

Yes.

Any Android or iPhone device with:

- Working camera
- Internet connection
- Sufficient battery

should work.


18. What if I don't have a smart mobile phone?

Since Dual Camera Proctoring is a mandatory requirement, you will need access to a compatible smart mobile phone before your scheduled examination.

19. What if I face technical issues during the examination?

Please contact Student Support immediately.

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20. Where can I learn how to set up Dual Camera Proctoring?

The University has shared the following resources:

- Step-by-Step Setup Guide
- 2-Minute Video Guide
- Mock Test

Please review these resources before your examination.